

SAINT BONAVENTURE CHURCH

2001 MOUNT ROYAL BOULEVARD
GLENSHAW, PA 15116

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My name is Shari Whitico and I am the Director of Music Ministry at St. Bonaventure Church in Glenshaw. I have been with the church for four years, and upon arriving, inherited an antiquated and minimally functioning sound system. Our church would NOT be providing the quality services to our parishioners today if it were not for the creative and skilled workmanship we received from CZ SOUND LLC.

Prior to the redesign of our system by CZ SOUND LLC, there were many areas of our church that heard absolutely nothing from the pulpit and music ministry because of a very complicated and intricate architectural design to our church. CZ SOUND LLC found a way to provide every parishioner with the ability to clearly understand all that the church service had to offer. This was not an easy task; and with constant communication between their staff and mine, they made it happen.

Providing services for a church structure is a very tricky task because of our constantly changing and dynamic schedule. We never know when we may have a funeral, therefore causing in interruption in the work schedules of CZ SOUND LLC. They completely understood this issue, and were able to make numerous accommodations so that the project was able to be completed by the date that they promised. Also, the turnaround in communication with CZ SOUND LLC was remarkable. Messages were returned almost immediately, and I never felt as though I was bothering them, or interrupting their day. Questions or issues were resolved in a very rapid fashion, and by extremely qualified technicians.

The personnel that provide the workmanship of the projects at CZ SOUND LLC are very professional, courteous, and prompt. They amaze me that they can answer even the most difficult and technical questions in a fashion that I (as a lay person) was able to completely understand. Most of the issues and questions that did arise during the installation phase and after were easily handled over the phone. Consequently, we were able to resolve the problem quickly and promptly by their detailed and simple instructions. This therefore, saved the time and cost of a service call.

CZ SOUND LLC is extremely innovative in their design of a user-friendly sound system. I have many substitute musicians that come to provide services for our congregation, and teaching them to use the sound system is a two minute task that can be done over the phone. No one has ever needed assistance or clarification in order to operate the system, and that therefore makes my job so much easier, and leaves me with the peace of mind that all will go well in my absence

I would not hesitate to recommend CZ SOUND LLC to other corporations for their sound system needs. I have worked with a few other sound companies in a past, and CZ SOUND LLC is by far the most professional, the easiest to work with, and the most creative in providing the quality of product to their clients. I told them what I needed, and they took care of the details to achieve my goals.

Sincerely,

Shari L. Whitico
Director of Music Ministry
St. Bonaventure Church
