

July 22, 2009

CZ Sound LLC
805 Lincoln Highway
North Versailles, PA 15137

Dear Gary,

This note gives me yet another opportunity to Thank You and your accomplished Staff for the very excellent sound system in our Sanctuary. What I am relating to you today is all the more remarkable because we have now enjoyed a full nineteen months of trouble free service from your system.

I am thankful that I had met you several months earlier when you provided a sound system for our Barbershop Chapter. You knew of the difficulties encountered with the Barbershop medium. You put the best in equipment and your marvelous skill to work giving us the best sound quality of any of our annual shows. The recording you made of that show is still being used to promote the Chapter.

Leading up to the selection of CZ Sound as the designer and installer of our system was a history of complaint about the professionally designed system typical of many architectural systems of the late 1950's. Your experience made you fully aware of the deficiencies when you first walked into our building.

If you recall, we had prepared a specification of sorts that described the various functions held in our Sanctuary with our thoughts on the requirements for a new system. I thank you for your immediate grasp of what we wanted and your willingness to work within our budget. We saved a lot of time and you gained the immediate confidence of our committee and the church at large.

We used your website, and some meetings with you, to locate similar installations in our area. We visited many of them, including some large cathedrals and some small church structures. In each case we were encouraged about your capability to handle the difficult jobs.

We were apprehensive about damaging the clean architectural lines of our Sanctuary with the speakers and wiring that we envisioned necessary to provide satisfactory sound levels for our congregation. You introduced us to the Co-Line speaker and in addition you gave us an example of your work using them in a Cathedral setting in Pittsburgh. We were hooked and the results have been much better than we could have expected. Although our building architecture presented many extremely difficult installation challenges, there is no exposed wiring, the installation is all but invisible, and the performance is excellent..

During the procurement process there were comments from members of the congregation who were fearful that we would just upgrade the old system with some new technical wrinkles.